



IMTLAZARUS QUESTIONS & ANSWERS

1- Is IMTLazarus similar to a MDM?

IMTLazarus is not a MDM, however it complements with external free and paid MDMs to support and improve the performance of such MDM own functions, while offering an advanced web surfing control.

2- The traditionally understood use of an MDM purpose, is really necessary in all situations?

IMTLazarus does not specifically require an MDM to perform its own functions, but it is true that MDMs are relevant allies for IMTLazarus' management, especially with IOS devices. Regarding other systems, given that MDMs' limitations make them less appreciated, and for these reasons, IMTLazarus provides to each device with an internal service of control agent, to run neatly without any traditional MDM.

3- Is it then an alternative or a complement to current MDM systems?

When referring to IOS devices and its web content control incorporated functions, it is a necessary complement that goes without saying. Talking about other systems, MDMs are less justified due to its control limitations, and therefore in these cases IMTLazarus service is a clear alternative to those MDMs.

4- What mobile devices could be used with IMTLazarus? Can laptops also be controlled?

It is available for IOS, Android and Windows Surface, either for tablets and smartphones. Furthermore it runs into laptops using Chrome OS, Linux and Windows.

5- Does IMTLazarus also works with desktop workstations?

They are considered as well as laptops. Security is commonly managed through perimeter security products when talking about desktop workstations. Mobility has broken security within the working environment. If a company requirements' are aimed at a close control of workstations connectivity, IMTLazarus is the perfect complement for the perimeter security system, while achieving in addition an unified management of all devices in the net, regardless of being mobile or not.

6- What actions does MDM integration with IMTLazarus enable?

IMTLazarus communicates with the selected MDM, enabling supervisors (teachers, family, heads of departments), to perform actions through a personalized interface and even live actions without any

administrator intervention. These actions will be set within the communication with the MDM, which for instance under IOS environment could be the camera control, Single App, blocking / permission of applications, etc.

7-Which MDMs are currently supported to interact?

Nowadays the following MDMs are available to be integrated: Cisco Meraki, Airwatch, Mass360, MobileIron, Zuludesk, Cellabus, BES12, Miradore. Others could also be integrated under request and according to project needs.

8- How IMTLazarus communicates with MDMs or other security or connectivity devices?

IMTLazarus communicates with MDMs through the published API (Application Programming Interface). In case the available information would not be enough or nonexistent, then we develop a communication BOT (shortening of Robot), this is, a software that imitates the management performance of an administrator.

9- Regarding access control which are the performance differences between MDMs and IMTLazarus?

MDMs take action at application level, blocking or not the running of a certain program. Regarding internet surfing the restriction actions become more complex, it is not as simple as blocking or not the browser itself, given that the browser is not the problem nor the risk, furthermore introducing sites to be blocked would be exhausting and a great waste of time. It is long way much more efficient to act at the connectivity layer; this is as the perimeter security systems do.

What is amazingly relevant with IMTLazarus' service is that takes that security level and skills to whichever mobile device regardless where it is located.

10- Can this affect to my devices' running speed? What would occur if the control service fails?

Device speed is provided by its own connectivity systems. Unlike other proxy / http / https based methods where bottlenecks may occur and thus slowing down web speed, with IMTLazarus would not. In addition, the system bases control over all DNS (Domain Name System) activity performed by the device, so if a temporary IMTLazarus service failure occurs, the device would refer to their internal setup given in a fix way or acquired through DHCP (Dynamic Host Configuration Protocol), in order to keep their regular performance without connectivity lack, even though with a short breakage of web access control.

11- Are there relevant security differences depending on the chosen device?

Protection respect to web content control is the same for all devices. Talking about the use or not of applications, regarding IOS is provided by the used MDM, and for the rest of the systems, is provided by the available agent of the IMTLazarus. For the specific case of Windows, a traditional software protection

application will be needed.

12- “I’ve used other parental control applications; why is more interesting the use of IMTLazarus?”

IMTLazarus provides a centralized protection and control which means a safer control for the device, applied from the cloud. Furthermore control could be performed from any other device as well as carry out instant actions of full permission / blocking and sharing control actions between supervisors.

13- How IMTLazarus can be bought and who will set it up?

Purchase it through a certified integrator who will give any advice and will be on charge of the implementation process as well as the training for its proper use and control.

14- I already have a MDM after scoring or been recommended in due course; what can I do now?

Should you already have a MDM certified by us, you will be able to juggle it with IMTLazarus smoothly.

15- Is it necessary an extra implementation in my net infrastructure?

No, it is not, this is a cloud-enabled service.

16- We deliver an ERP (Enterprise Resource Planning) software, can we communicate it with IMTLazarus? Which are next steps?

You should program the communication with the IMTLazarus API (Application Programming Interface). There is available info in our website.

17- How can I link my software Project with IMTLazarus?

Service provides an API (Application Programming Interface) through which data can be synchronized with third parties applications, for instance, a company or school ERP.

18- I already have a security solution; can I link it with IMTLazarus?

Indeed, it is possible, but some security products and solutions will be needed to be analyzed and certified; this could be the case, for instance, of a Wi-Fi device, a Radius server or an UTM device.

19- What IMT stands for and what does it means?

“IMT” means Integrated Modular Technology; it is based on the concept of high level relationships of

connectivity technology and network software. "Lazarus" gathers this expertise and focus it on mobility. Together they define a concept of mobility global management that fits into the current technological infrastructure.

20- To get it right, which are the differences between IMTCloud, IMT and IMTLazarus?

IMTCloud is the manufacturer's name and also the name of the service that IMTs manage. IMT are the systems that deploy dozens of connectivity technology and network software. IMTLazarus take this concept of relationship into mobility.

21- I run a hosting business, and I would like to deploy IMTLazarus in a VPS (Virtual Private Server) for some of my customers, is it possible?

IMTCloud is liable for offering the service through a VPS service signed externally. If you run a hosting business we can deal with you to sign a distribution agreement.

22- I am worry about legal issues, how deep can the device be controlled?

IMTLazarus controls applications' accesses and to acceded websites. It is legally forbidden and thus has been technological set to prevent it, the analysis of the web contents or the applications' private messages content. Standard rules will be provided, depending on final user of the devices, which will be adapted by each center and afterwards accepted by the families.

23- Can I remotely block or permit applications' running in my child's device? From where can I do it?

Yes, IMTLazarus is designed specifically for a remote Management, so you will be able to connect with the application from whichever device, smartphone, laptop, tablet, using an internet connection.

24- I want to look into the solution; can I test it in my devices?

Indeed, you can test it through a demo. It will be spread for the number and type of devices selected. This will be managed through your trusted integrator, once certified by us.

25- Which are IMTLazarus overall feature?

IMTLazarus capability is based in the control over devices' connectivity, applying advanced filter control on web contents and applications. It allows real-time management of individual or group connectivity of registered users. In other words, it is as if your perimeter security system would run wherever your device goes. It is based on a mobility global management environment, thus helping information from diverse software tools or information gathered from other devices, be unified for later analysis or further actions.

