

GENERAL POLICY - IMTLAZARUS IMPLEMENTATION SERVICE

Provision of the service

Lazarus Integración, S.L. [hereinafter IMTLAZARUS] provides the IMTLazarus service through approved companies [hereinafter DISTRIBUTOR], applying the proximity criterion in the territory where the client/school is located.

IMTLAZARUS reserves the right to cancel the service through a certain DISTRIBUTOR if the proper provision of the service to the client/school is not carried out, due to lack of preparation, attention or responsibility for the same.

IMTLAZARUS will always reserve the right not to provide the IMTLazarus service exclusively to any specific platform, either of devices or of any management tool.

Agreements with congregations or groups of clients/schools will be studied in each case and not necessarily linked to a single DISTRIBUTOR. In this way, there could be several DISTRIBUTORS depending on the situation or commitments in the territory, but if they can benefit from the advantages in the contracting of number of licenses, benefiting, in this way, all DISTRIBUTORS involved if the purchase management is agreed on a global basis.

Integrations and agreements with third parties

IMTLAZARUS in the case of integration with any third party platform at the development level must sign an agreement between both parties without interference from third parties, even less for commercial interests or that exclude or limit in its development to IMTLAZARUS.

Any agreement with third parties, either with publishers, operators or associations that promotes the positioning for the DISTRIBUTOR, must have the prior written approval of IMTLAZARUS. The final service proposal of IMTLazarus will fall on the responsibility of the DISTRIBUTOR or consultant who manages and serves the customer directly, not on who leads the opportunity, but does not manage the service directly.

Rights of the DISTRIBUTOR

The DISTRIBUTOR is free to appoint collaborators that it deems for its actions as long as they do not modify or damage the image of the service. For all purposes, the responsibility will fall on DISTRIBUTOR approved being responsible for its actions.

Rights of the client/school

You have the right to decide who will provide the service, taking care of said service the DISTRIBUTOR approved by IMTLAZARUS. In this way, the client/school will not be obliged to receive the service by a certain DISTRIBUTOR, but will favor and advise the one assigned as preferential in its territory.

In the event that a customer/school wishes to change the DISTRIBUTOR and argues for sufficiently justified reasons of service, IMTLAZARUS may propose or provide another suitable DISTRIBUTOR.